



2017 CACP Annual Conference

Policing in a Digital Society – Risks and Opportunities

Professional Program



@CACP_ACCP & #CACP2017

SATURDAY, JULY 15, 2017	
08:00 – 17:00	CACP Committee Meetings (<i>Fairmont Queen Elizabeth Hotel</i>)
12:00 – 17:00	Registration (<i>Fairmont Queen Elizabeth Hotel - Mezzanine</i>)

SUNDAY, JULY 16, 2017	
08:00 – 17:00	CACP Committee Meetings (<i>Fairmont Queen Elizabeth Hotel</i>)
09:00 – 17:00	Registration (<i>Fairmont Queen Elizabeth Hotel - Mezzanine</i>)
09:30 – 11:30	<p>CAPG Joint Session with CACP Delegates and CPA (<i>Le Centre Sheraton Hotel - Salle de Bal Ouest</i>)</p> <p>OPEN TO THE MEDIA</p> <p>Themes</p> <ol style="list-style-type: none"> 1. Cannabis Legislation & Regulations 2. Public Confidence & Trust in Policing – Public Messaging – Collective Voice 3. Relationships – CACP / CPA / CAPG <ol style="list-style-type: none"> a) Common Goals b) Shared Responsibilities c) Areas of Friction <p>Presenters</p> <p>Rob Stephanson, President, Canadian Association of Police Governance</p> <p>Tom Stamatakis, O.O.M., President, Canadian Police Association</p> <p>Directeur Mario Harel, O.O.M., President, Canadian Association of Chiefs of Police</p>
15:00 – 16:30	New Members, VIP & Sponsors Reception (by invitation only) – sponsored by Hitachi & CGI (<i>Fairmont Queen Elizabeth Hotel – 216 Square Victoria</i>)
17:00 – 18:30	Opening Ceremonies (<i>Fairmont Queen Elizabeth Hotel – 221 Place du Canada</i>)
18:30 – 19:30	Welcome Reception (<i>Fairmont Queen Elizabeth Hotel – 220 Square Dorchester / 218 Parc Mont Royal A, B & C</i>)

MONDAY, JULY 17, 2017

06:45 – 07:45	Breakfast – sponsored by Commissionaires Canada (<i>Fairmont Queen Elizabeth Hotel – 221 Place du Canada</i>)
07:00 – 12:00	Registration (<i>Palais des congrès – 210 Foyer</i>)
08:30 – 17:00	Plenary Sessions (<i>Palais des congrès – 210 A</i>)
10:00 – 16:00	Exhibit Show (<i>Palais des congrès – 210 & 230</i>)
08:30 – 08:35	Opening Comments - Why This Conference is Vital to Chiefs The Co-Chairs of our ICT Committee will introduce the conference theme and its vital nature. Building public trust and confidence have become a major focus for policing and new techniques are necessary to accomplish this. How will we achieve this in our communities? Emphasis will be placed on insights and tangible deliverables that can be taken home from the conference and implemented in our organizations. Presenters Superintendent Guy Slater, M.O.M., Calgary Police Service, Co-Chair, CACP ICT Committee Superintendent Brendan Dodd, Windsor Police Service, Co-Chair, CACP ICT Committee
08:35 – 09:20	What Visionary Leaders are Doing to Meet Disruptive Change Anchor Point Facing and Managing Disruptive Change – Critical to Keeping our Communities Safe Jonathan Kashare and Chuck Henry have an international vantage point to view technological trends in both the public and private sector. They will discuss how we must find better and more appropriate measures for our activities and what tools we need to accomplish this. However, this will not be a discussion of what can be done “someday”, but will provide examples of how many organizations, including police services, are making use of advanced techniques to change the way they do business and build trust and confidence in their communities. An action plan will be provided for the short and longer terms. Presenters Jonathan Kashare, Senior Managing Partner, Public Safety and Justice Consulting Practice Lead, Gartner Chuck Henry, Senior Managing Partner, Canadian Public Safety and Justice, Gartner Moderator Superintendent Guy Slater, M.O.M., Calgary Police Service, Co-Chair, CACP ICT Committee

09:20 – 10:05	<p>Town Hall Meeting</p> <p>Anchor Point Point, Counter Point and Practical Application of Gartner Presentation</p> <p>An executive panel from industry and policing will discuss the previous presentation on disruptive change. This will be a lively discussion of agreements, disagreements, questions and alternatives. This is a rare opportunity to hear top level industry leaders, consultants and police leaders work together to set important directions.</p> <p>Facilitator Chuck Henry, Senior Managing Partner, Canadian Public Safety and Justice, Gartner</p> <p>Presenters Jonathan Kashare, Senior Managing Partner, Public Safety and Justice Consulting Practice Lead, Gartner</p> <p>Chief Clive Weighill, C.O.M., Saskatoon Police Service and Past President, CACP</p> <p>Chief Charles Bordeleau, O.O.M., Ottawa Police Service and President, OACP</p> <p>Vishal Dhir, Managing Director - Canada & Latin America, Axon Public Safety Canada Inc.</p> <p>Malcolm Chivers, Director, Corporate Security, Canadian Bankers Association</p> <p>Paul Steinberg, Senior Vice President and Chief Technology Officer, Motorola Solutions, Inc.</p> <p>Warren Loomis, President and CEO, Versaterm</p>
10:05 – 10:50	<p>Network Break – sponsored by Airbus Helicopters (<i>Palais des congrès – Exhibit Area</i>)</p>
10:50 – 11:05	<p>Smart Social Campaign – engaging our youth in a discussion about their online reputation</p> <p>Objective TELUS WISE (Wise Internet & Smartphone Education) and CACP co-created and ran a very successful national campaign that engaged Canadian youth in a discussion about cyberbullying, identity theft, sharing intimate images and online privacy. Campaign results will be shared with you during this session along with an overview of the next phase of the Smart Social campaign.</p> <p>Presenters Nimtaz Kanji, Director, TELUS WISE, TELUS</p> <p>Deputy Chief Kevin Chalk, Waterloo Regional Police</p> <p>Moderator</p>

	Superintendent Brendan Dodd, Windsor Police Service, Co-Chair, CACP ICT Committee
11:05 – 11:50	<p>Establishing Public Trust and Confidence in the Digital Society</p> <p>Anchor Point Building Trust by Communicating with the Community – What to Share? How to Share? How to provide quick answers to counter negative narratives with accurate information in context.</p> <p>The Regina vs Jordan ruling, the public discussion on the use of Street checks in Ontario, the public perception regarding the use of force, racial profiling complaints and other themes speak to the current trust and confidence issues today. How do we manage current issues while keeping an “ear to the ground” for indicators of emerging problems?</p> <p>Presenters Chief Constable Roger Chaffin, O.O.M., Calgary Police Service Detective Nick Selby, Midlothian Police Department and Author</p> <p>Moderator Superintendent Brendan Dodd, Windsor Police Service, Co-Chair, CACP ICT Committee</p>
11:50 – 11:55	<p>CACP Electoral Commission Report</p> <p>Presenter Chief Clive Weighill, C.O.M., Saskatoon Police Service</p>
11:55 – 12:00	<p>CACP Resolutions Committee Report</p> <p>Presenter Chief Marlo Pritchard, M.O.M., Weyburn Police Service</p>
12:00 – 13:30	Lunch (<i>Palais des congrès – Exhibit Area</i>)
13:30 – 15:00	<p>Town Hall</p> <p>Facilitator Directeur Mario Harel, O.O.M., Gatineau Police Service, President, Canadian Association of Chiefs of Police</p>
15:00 – 15:45	Network Break – sponsored by Naylor Association Solutions (<i>Palais des congrès – Exhibit Area</i>)
15:45 – 17:00	<p>Annual General Meetings (AGM)</p> <ul style="list-style-type: none"> - CACP Research Foundation - CACP
18:30	CACP Appreciation Night – Au Sommet

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TUESDAY, JULY 18, 2017	
06:45 – 07:45	<p>Breakfast – sponsored by BlackBerry (<i>Fairmont Queen Elizabeth Hotel – 221 Place du Canada</i>)</p> <p>Leveraging Secure Technology to enable the continuum of emergency response</p> <p>Objective Public Safety organizations are facing some of the most unprecedented challenges as they deal with an evolving crime landscape, increase in the number of emergencies, and internal pressures of doing more with less. Technology solutions of the past are simply not agile enough, nor capable of helping law enforcement collaborate securely and resourcefully for quicker decision making.</p> <p>BlackBerry Public Safety leader, Sinisha Patkovic, will share how BlackBerry Secure technology solutions can make a difference in community policing and the safety of officers and citizens by optimizing operations and communications across your systems, people and processes.</p> <p>Presenter Sinisha Patkovic, Vice President Government Solutions, BlackBerry</p>
08:30 – 16:00	Plenary Sessions (<i>Palais des congrès – 210 A</i>)
09:00 – 15:15	Exhibit Show (<i>Palais des congrès – 210 & 230</i>)
08:30 – 09:00	<p>Organizational Agility in Policing for the Digital Society</p> <p>Anchor Point Creating Organizational Resiliency and Making Good Decisions for Policing the Digital Society</p> <p>The picture of what we need to do is becoming clearer, but how do we structure our organization to make those major achievements, evolve our culture and implement new capabilities? Our speaker will discuss the importance of what they have done to capture information, make meaningful measurements that can guide decisions, and structure the organization to bring the right players to the Executive Table.</p> <p>Presenter Deputy Commissioner Brad Blair, O.O.M., Ontario Provincial Police</p> <p>Moderator Kathy Wunder, Director of Information Technology, Vancouver Police Department</p>
09:00 – 09:45	<p>The Imperative to Create Technology Advantages for Policing</p> <p>Anchor Point</p>

	<p>Keeping your finger on the pulse of policing to ensure it is consistent with the pulse of the community</p> <p>Showcased imperatives will speak to trust and confidence, which is a required asset to properly police. Outstanding examples of how technology has successfully helped police agencies will be highlighted, which will reinforce technology as a front line enabler!</p> <p>The York Police will describe what drove them to acquire their advanced analytics system. This system provides powerful investigative capabilities and drives operational decisions to enhance effectiveness. What process was necessary to implement such a system? They will discuss their process, which has been successful for them.</p> <p>Chief Constable Adam Palmer, of the Vancouver Police will speak about their Mental Health Tele-Triage that is changing the way that mental health calls are handled, and their Predictive Analytics system that is enabling the VPD to make better operational decisions.</p> <p>Presenters Deputy Chief Tom Carrique, M.O.M., York Regional Police</p> <p>Chief Constable Adam Palmer, O.O.M., Vancouver Police Department</p> <p>Moderator Chief Superintendent Rick A. Philbin, M.O.M., Ontario Provincial Police</p>
09:45 – 10:00	<p>Policing & National Security In a Digital Society</p> <p>Objective The technology landscape in Canada and around the world is in a constant state of change and advancement. Canadian law enforcement has the duty and responsibility to safeguard the Canadian economic, social, and personal data of our citizens. Through integrated process, unique partnerships, and forward thinking these protections can be fulfilled in the digital age that we now all live. The choice is not whether to proceed but how to move forward in a timely and efficient manner to deal with the new and evolving threat landscape.</p> <p>Presenter Michael Akpata, Team Lead Public Safety, Investigations, & Counter Fraud, i2 National Sales, IBM Canada</p> <p>Moderator Chief Paul Smith, O.O.M., Charlottetown Police Service</p>
10:00 – 10:45	<p>Network Break – sponsored by Gemalto, formerly SafeNet (<i>Palais des congrès – Exhibit Area</i>)</p>
10:45 – 11:15	<p>Disruptive Technology - Visionary Leadership: The Future of Community Safety Information Management</p> <p>Objective</p>

	<p>For over a century the Canadian Association of Chiefs of Police have led the way in leveraging innovative technology. From the first police cars to call boxes to radios to mobile digital terminals to smart phones - CACP members have continually broken new ground.</p> <p>However, the pace of innovation, change and adoption have created a situation where the police are now behind the curve, no longer leading but following technological revolution.</p> <p>This session, led by one of the world's most successful law enforcement technology innovators, will showcase what the future of community safety information management looks like. Just a few of the many capabilities to be explored include:</p> <ul style="list-style-type: none"> • Massive reductions, often promised but never yet delivered, in officer administrative time; • The reality of Artificial Intelligence, Machine Learning and Deep Learning and what that means to advanced analytics; • The Internet of Public Safety Things and what it means for real time operations and intelligence led policing; • Cloud computing and how this immensely interoperable environment will support information sharing at a scale unimaginable just a few years ago - while at the same time, dramatically improving security, scale-ability and access. <p>Finally, Mr Basche will provide his insights into issues that need to be considered in this brave new world such as privacy, trust, confidence, transparency and accountability. He will also provide concrete advice that takes this session from the blue sky to a practical reality for CACP members from coast to coast.</p> <p>Presenter Todd Basche, Executive Vice President, Axon Devices, Axon Public Safety Canada Inc.</p> <p>Moderator Chief Paul Smith, O.O.M., Charlottetown Police Service</p>
11:15 – 11:45	<p>CANADA: We Are YOUR Police</p> <p>Objective The CACP Executive Global Studies 2017 team will outline and support their findings arising from a 15-country research study into the dimensions of public trust in police. Their presentation will include 7 calls-to-action in response to evident changes and emerging challenges in Canada.</p> <p>Presenters Inspector Dan Despatie, Greater Sudbury Police Service Chief Counsel Christiane Huneault, Ottawa Police Service Superintendent Alison Jevons, M.O.M., Ontario Provincial Police</p> <p>Program Director Norm E. Taylor, President, Global Network for Community Safety Canada Inc.</p>

11:45 – 12:00	<p>The National Police Award for Traffic Safety – sponsored by Accident Support Services</p> <p>Presenters Superintendent Gord Jones, Toronto Police Service, Co-Chair, CACP Traffic Committee</p> <p>Steve Sanderson, President, Accident Support Services</p> <p>Moderator Chief Paul Smith, O.O.M., Charlottetown Police Service</p>
12:00 – 13:30	Lunch (<i>Palais des congrès – Exhibit Area</i>)
13:30 – 13:45	<p>International Policing Award</p> <p>Presenters Chief Jean-Michel Blais, M.O.M., Halifax Regional Police, Co-Chair, CACP International Committee</p> <p>Moderator Chief Paul Smith, O.O.M., Charlottetown Police Service</p>
13:45 – 14:00	<p>Sword and Shield: Ancient Tools for Modern Public Safety</p> <p>Objective Canada's national security relies on the uninterrupted functioning of its critical infrastructure. Disruptions to critical infrastructure can have a serious impact on the lives of those living in our communities and on the economy on which we rely. It is the role of law enforcement to minimize those disruptions and to protect millions of innocents in the process. This is an awesome responsibility and that responsibility has been steadfast since ancient times.</p> <p>In law enforcement we utilize various tools to do our jobs. These tools can be physical objects such as first aid kits, firearms and flashlights. They can also be things inherent in our personalities that we bring to our jobs, such as communication skills, patience and empathy.</p> <p>Modern public safety requires the right tools. Each of these tools has a specific role in serving our communities. Each tool is specifically forged to fulfill its purpose.</p> <p>The police are our sword. They are not a weapon, but a tool used for protection and offensive action in order to protect citizens. They work to combat terror, violence, and other horrors before we know of their existence. Without them, we would almost be defenseless.</p> <p>Their counterpart is the shield. Shields vary in size, shape, and function, but are undoubtedly necessary for the protection of innocent lives in everyday situations. Security professionals are these shields, acting in various locations such as office</p>

	<p>buildings, retail establishments, and private residences, in order to provide a consistent level of defense for citizens in every area of life.</p> <p>Both of these tools are necessary in different capacities. Individually, they work. But, as a knight would tell you, the most effective use of a sword and shield is when they are used together. While they require different skills and services, both police and security professionals work towards the common goal of protecting the public.</p> <p>Year after year thousands of candidates with a passion to serve our communities are turned away by our Police Services, not because they fail to meet the requirements, but due to a lack of vacancies. These candidates have strong passions to serve their communities and they will take up their shields to serve and grow while serving the communities where they live.</p> <p>This presentation will discuss ways in which police and private security can work together.</p> <p>Presenter Alan Cakebread, General Manager, G4S Canada</p> <p>Moderator Chief Paul Smith, O.O.M., Charlottetown Police Service</p>
14:00 – 14:30	<p>The Challenge of Policing Canada – 150 Years Later</p> <p>Objective This session with focus on;</p> <ol style="list-style-type: none"> 1. Police Mandate – historical mandate – To Serve and Protect 2. Public Perception of Police Mandate <ol style="list-style-type: none"> a. Police educated in cultural diversity; b. Age and gender issues; c. Ethical standards of honesty and transparency; and d. Able to communicate in multiple languages; e. Sensibility to mental problems; f. Able to deal with opioid (fentanyl) overdose; g. First responders. How to define interaction with Fire & Paramedics 3. Police underfunded and insufficient numbers to execute perceived mandate; 4. Increased training, specialized training and in-service training; 5. CACP – Research; 6. Criminal justice ought to review procedure: <ol style="list-style-type: none"> a. Preliminary hearings; b. Law Reform recommendations; c. Avoid Jordan logjams; (Police role) d. Streamline Court system: Revision of Criminal Procedure <p>Presenter The Honourable René J. Marin, CM, OMM, OOnt. QC JD CD LLD</p>

	<p>Moderator Chief Paul Smith, O.O.M., Charlottetown Police Service</p>
14:30 – 15:15	<p>Network Break – sponsored by iMedia Northside (<i>Palais des congrès – Exhibit Area</i>)</p>
15:15 – 15:30	<p>Develop a Strategy to Leverage Technology as a Force Multiplier</p> <p>Objective The concept “THE RIGHT INFORMATION AT THE RIGHT TIME” means connecting organizations with the mission-critical and business-critical data necessary to make better, timelier, and more informed decisions. This is a force multiplier. In today's policing environment, public safety organizations need to achieve and maintain high levels of service, while managing the expectations of citizens, the mandates of public officials and regulators, and the impacts of new forms of technology, including IP and mobile communications. However, legacy technologies, budget and staffing pressures, a lack of technical resources, and resistance to change create challenges for policing organizations. During this session, we will discuss the opportunities when implementing technology to create advantages for police agencies, especially within emergency management. This session will touch on innovation and current trends, and how organizations can take strategic approaches to move their agencies forward.</p> <p>Presenter Rob Van Gastel, Business Development Consultant, Hexagon Safety & Infrastructure</p> <p>Moderator Chief Paul Smith, O.O.M., Charlottetown Police Service</p>
15:30 – 16:00	<p>Assessing Public Safety Personnel Mental Health: Critical Survey Results</p> <p>Objective The presentation will provide an overview of the recently completed prevalence survey. We will begin with a very brief background to provide context. We will then present the available results, up to that date, from the ongoing qualitative and quantitative analyses. We will then briefly discuss pending results, invite feedback about analyses to prioritize, showcase the planned next steps for research and strategies, and invite feedback on those plans. We will conclude by briefly presenting available evidence-based recommendations.</p> <p>Presenters Dr. R. Nicholas Carleton, University of Regina, Canadian Institute for Public Safety Research and Treatment (CIPSRT)</p> <p>Steve Palmer, University of Regina, Collaborative Centre for Justice and Safety (CCJS), Canadian Institute for Public Safety Research and Treatment (CIPSRT)</p> <p>Moderator Chief Paul Smith, O.O.M., Charlottetown Police Service</p>

18:00	Gala Awards Reception (<i>Fairmont Queen Elizabeth Hotel – 220 Square Dorchester</i>)
19:00	Gala Awards Banquet – sponsored by Canadian Bankers Association (<i>Fairmont Queen Elizabeth Hotel – 221 Place du Canada</i>)

WEDNESDAY, JULY 19, 2017	
07:30 – 08:30	2018 Halifax Breakfast – sponsored by Versaterm (<i>Fairmont Queen Elizabeth Hotel – 221 Place du Canada</i>)
08:30 – 12:00	Plenary Sessions (<i>Fairmont Queen Elizabeth Hotel – 219 Av. Laurier & 217 Av. Viger</i>)
08:30 – 08:45	2018 Halifax Presentation
08:45 – 09:15	<p>Special Olympics Canada</p> <p>Presenter Sharon Bollenbach, CEO, Special Olympics Canada</p> <p>Valerie Gagnon Paradis, Special Olympics Athlete</p> <p>Moderator Directeur Mario Harel, O.O.M., Gatineau Police Service, President, Canadian Association of Chiefs of Police</p>
09:15 – 10:00	<p>Legalization of Cannabis</p> <p>Presenter Bill Blair, C.O.M., Parliamentary Secretary, Minister of Justice and the Attorney General of Canada</p> <p>Moderator Deputy Chief Constable Mike Serr, Abbotsford Police Department, Chair, CACP Drug Advisory Committee</p>
10:00 – 10:15	<p>Bank of Canada Award</p> <p>Presenter Richard Wall, Managing Director, Currency, Bank of Canada</p> <p>Moderator Directeur Mario Harel, O.O.M., Gatineau Police Service, President, Canadian Association of Chiefs of Police</p>
10:15 – 10:30	Network Break (<i>Fairmont Queen Elizabeth Hotel – Foyer C</i>)

10:30 – 11:00	<p>Cybercrime: Challenges and Lessons Learned</p> <p>Objective Every Chief of Police in Canada is challenged to provide a modern and publicly acceptable response to the growing and evolving threat of cyber crime. The threat may involve a criminal who is located in another jurisdiction who has victimized thousands of local citizens or it may involve a local criminal who has victimized thousands of victims living in another policing jurisdiction. Providing a police response is becoming more difficult and challenging in a world that is increasingly more cyber enabled, cyber connected and cyber aware.</p> <p>Cyber crime is a widely used term that describes the facilitation of a crime with the use, or through the use, of a computing device. The victims of cyber crime are as diverse as any other type of victims of crime group. Victims can include the vulnerable people of our communities, children, teens, young adults, seniors, banking institutions, small businesses, large organizations, hospitals and other health care providers, government agencies, and police services and our law enforcement partners.</p> <p>As diverse as the threat of cyber crime is, in Canada the response by police is also as diverse. Many police services have created cyber crime units, developed specialized cyber response tactics, designed prevention and education campaigns, built in-house forensic software and technology, are partnering with the private cyber security industry, collaborating with other police services in a joint forces effort, and in some instances, partnered with local victim services groups for a tailored cyber response to victims.</p> <p>Today’s panel members will present on how their police service has responded to this growing challenge.</p> <p>Presenters Chief Constable Roger Chaffin, O.O.M., Calgary Police Service Directeur Philippe Pichet, Montreal Police Service Chief Paul Pedersen, M.O.M., Greater Sudbury Police Service Chief Jean-Michel Blais, M.O.M., Halifax Regional Police</p> <p>Facilitator Deputy Chief Scott Tod, O.O.M., North Bay Police, Co-Chair, CACP Electronic Crime Committee</p>
11:00 – 11:30	<p>“Five for Five”: Research Snapshots</p> <p>Objective Five speakers....five minutes....five new research topics! Get ready for a fast-paced, informative session on what’s new in policing research. Five participants have five minutes (or less!) to tell us about their research project whether it’s completed, underway or just an idea looking for feedback or support. Join us for lots of knowledge and hopefully a bit of fun as speakers try to beat the clock.</p> <p>Presenters</p>

	<p><i>Technology-enabled Hub Interventions: Bringing the Hub model to rural and remote communities</i> Cal Corley, Executive Director, Community Safety Knowledge Alliance</p> <p><i>Public Perception of Police Officer Appearance</i> Simon Baldwin, Researcher/Use of Force Analyst, National Criminal Operations, Contract & Aboriginal Policing Directorate, RCMP</p> <p>Facilitator Deputy Chief Bill Moore (Rtd.), O.O.M., incoming Executive Director, Canadian Association of Chiefs of Police</p>
11:30 – 12:00	<p>The Future of Policing: Where Do We Go Next?</p> <p>Anchor Point Leadership in public safety is increasingly based on improving legitimacy and the capacity to deliver valued outcomes. In today’s world, this capacity needs to be geared toward not only reducing evermore complex crime, but also renewing the connection to stakeholder and community needs. Yet in a world with limited resources, how can leaders in policing do both? This session will recap critical lessons learned during the conference on this important question, illuminate capacity-building ideas and best practices, help leaders create an action plan for the future, and look to where we must go next.</p> <p>Presenter Dr. Antonio Oftelie, Executive Director, Leadership for a Networked World and Fellow, Technology and Entrepreneurship Center, Harvard John A. Paulson School of Engineering and Applied Sciences</p> <p>Moderator Daniel Steeves, Chief Information Officer, Ottawa Police Service</p>
12:00	Board of Directors Meeting (<i>Fairmont Queen Elizabeth Hotel – 200 Rue Saint-Paul</i>)